

## HEARTLAND EXPRESS INC. EARNS CARRIER OF THE YEAR AND PLATINUM AWARD FOR ON-TIME SERVICE FROM FEDEX EXPRESS

NORTH LIBERTY, IA. – August 12, 2022 – Heartland Express, Inc. ([www.heartlandexpress.com](http://www.heartlandexpress.com)) (Nasdaq: HTLD) is pleased to announce it has received two service awards from FedEx Express for fiscal year 2022 (period June 1, 2021 through May 31, 2022). Heartland Express has been awarded both the FedEx Express “Platinum Award for 99.98% On-Time Service” and “Core Carrier of the Year” award.

Heartland Express has received the distinguished “Carrier of the Year” award from FedEx Express fifteen times in the last sixteen years and now twelve years in a row. Heartland Express has reached nearly perfect service levels at 99.98% on time, on more than 22,500 shipments (an all-time high volume) during the year. Another major accomplishment in the current year is that we have now achieved service awards in each of the past twenty-one years through this amazing relationship.

FedEx Express is the world’s largest express transportation company, providing fast and reliable delivery to points in the U.S. and worldwide. They are known to be among a group of shippers with the most service-sensitive freight in the transportation industry and the standards set by FedEx Express are critical to their performance to their customers. Heartland Express’ Service for Success model is complementary to the reputation of FedEx Express for delivery of time-sensitive shipments and Heartland Express is pleased to be a part of that success over the years.

“This year has truly been an amazing accomplishment, to once again achieve premier service numbers over our highest volumes of all time, and we couldn’t be prouder of our professional drivers and our entire team. To receive a single award from FedEx Express is what most companies strive for, but our team is determined to improve to get better and better each year. This dedication and determination is focused on delivering only the best service each day and has resulted in the long list of current and past awards,” said Heartland Express CEO Mike Gerdin. “Through great collaboration, both teams have yet again delivered their very best. Heartland’s motto of “Service for Success,” is behind our ability to deliver these outstanding results year in and year out. The collective teamwork and collaboration among the employees of Heartland Express and the employees of FedEx Express is a tremendous long-term affiliation over the past twenty-one years and we look forward to many more successful years together. Thank you FedEx Express!”

2002 to 2006 —Platinum Service Level (2), Gold Service Level (2) and Bronze Service Level (1)

2007—99.96% Platinum Service Level—National Carrier of the Year

2008—99.98% Platinum Service Level—National Carrier of the Year

2009—99.96% Platinum Service Level—National Carrier of the Year

2010—99.93% Platinum Service Level

2011—99.83% Gold Service Level—National Carrier of the Year

2012—99.87% Gold Service Level—National Carrier of the Year

2013—99.80% Gold Service Level—National Carrier of the Year

2014—99.82% Gold Service Level—National Carrier of the Year

2015—99.92% Platinum Service Level—National Carrier of the Year

2016—99.96% Platinum Service Level—National Carrier of the Year

2017—99.97% Platinum Service Level—National Carrier of the Year

2018—99.96% Platinum Service Level—National Carrier of the Year

2019—99.93% Platinum Service Level—National Carrier of the Year  
2020—99.96% Platinum Service Level—National Carrier of the Year  
2021—99.99% Platinum Service Level – National Carrier of the Year  
**2022 – 99.98% Platinum Service Level – National Carrier of the Year**

Heartland Express is an irregular route truckload carrier based in North Liberty, Iowa serving customers with shipping lanes throughout the United States. Heartland focuses on medium to short haul regional freight, offering shippers industry leading on-time service so they can achieve their strategic goals for their customers. More information about Heartland Express can be found on the company website at [www.heartlandexpress.com](http://www.heartlandexpress.com).

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